



Material Handling Terms & Conditions

In placing a request for material handling services, the exhibiting company accepts the following terms and conditions. Acceptance of the said terms and conditions are when the following conditions are met: Exhibitors materials are delivered to Fern's designated warehouse or to an event site or an order for labor and/or rental equipment is placed by Exhibitor with Fern. Refer to General Terms and Conditions for additional information.

Inbound shipments are considered separately; no cumulative weights allowed on minimums, split shipments, free astrays etc. Special Service Handling rates will not be split for mixed shipments.

Inbound collect shipments will be refused.

Exhibitors are responsible for insuring their exhibit and product by taking out a rider policy to cover from the time all materials leave the exhibitor's possession until the time such materials return from the Event. Fern shall not be liable for materials that are unattended at show site.

Fern shall not be responsible for damage to loose or uncrated materials, pad wrapped or shrink-wrapped materials, glass breakage, concealed damage, carpets in bags or poly, or improperly packed or labeled materials. Fern shall not be responsible for items that are in poor condition or have previous damage. Packaging should be acceptable for handling by a forklift. Fern does not accept the handling of packages that contain hazardous materials.

Fern is not liable for materials received/delivered without receipts, freight bills, or specified unit counts on receipts or freight bills or for bulk shipments. (i.e. UPS, Fed Ex, air freight or van lines). Such materials will be delivered to the booth without the guarantee of piece count or condition. Shipper warrants the accuracy of the weight.

Fern is not responsible for driver wait times or other charges including business center charges arising from delivery or pick up of exhibitor materials.

Carrier drivers delivering or picking up exhibitor materials entering the dock premises assume all risk of injury or damage to property or property belonging to the exhibitor. Exhibiting companies agree to indemnify and hold harmless Fern, against any and all liability, actions, claims and damages of any kind whatsoever arising from your activities while being permitted to enter the dock premise.

Fern is not responsible for any damage or theft of exhibitor materials after they have been delivered to the

Exhibitor's booth at show site or before they have been picked up for reloading after the event closing.

Fern assumes no liability for damage to materials placed in accessible storage or crates/containers and or any contents while they are in empty storage.

Outbound loading onto an Exhibitor appointed carrier are under the supervision and control of the carrier driver. Do not leave outbound shipping forms with your materials in the booth, bring forms to the Fern Exhibitor Service Desk prior to leaving the Event Site. Exhibitors are required to contact specific designated carrier and schedule pick by the deadline times. All Bills of Lading covering outgoing shipments submitted to Fern will be checked at the time of pick up from the booth and corrections to the count or condition will be documented at that time where discrepancies exist.

Fern has the authority to change the Exhibitor specific designated carrier if that carrier does not pick up the outbound shipment by the deadline time. Fern is not responsible for any loss or expense resulting from rerouting designation.

Warehouse storage is an option in some markets (not available in all markets). In advance contact exhibitor service representative to coordinate your storage request. On site contact a Fern representative at the Exhibitor Service Desk for a separate Fern Storage Agreement. Failure to pay storage fees will result in lien against your property. There is no guarantee of security, the risk of loss remains the Exhibitor's alone and Fern recommends you carry and maintain insurance in the amount sufficient to cover its risk.

Disposal of exhibit materials are not included as part of the material handling charges. Please contact your Fern representative for quoted rates to dispose of your materials.

In order to have a valid claim for alleged loss or damage, notice must be provided to Fern at the Exhibitor Service Desk located at event site within 24 hours of occurrence or prior to show close/removal. An incident report and inspection to be completed at that time. Exhibitors may not withhold payment due to Fern for services to offset the amount of alleged loss or damage. (Refer to General Terms & Conditions for maximum recovery and limitations of liability).